

I just wanted to thank you and all the staff at Kolbe House for your care and dedication to my mother during the three years she was at Kolbe House.

She was not easy to deal with, particularly during her paranoid phases, but you and your staff were always patient with her and glossed over the difficulties. She could not have been as well looked after, or happier, anywhere else.

I was very touched by the fact that, during her last illness, Ella and Basia visited her in the hospital, in their own time and despite the fact that it was a considerable distance away. Indeed, Ella came several times – we met at the bedside.

I have seen a number of residential care homes, but I have to say that, while some may be more luxurious, nowhere have I seen or heard of such warmth and care for an elderly person.

Thank you all again.

With best wishes  
Anne

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